

Our unique range of Service Packs provide the total solution for operating your Digital Signage Network effectively. ONE DS have partnered with National IT Service Providers to provide a quick 2 hour response on issued support tickets, and same day remote diagnostic, plus full software assurance & dashboard monitoring service, across Android & Windows OS. Hardware is backed up by a National Service Providing vital on-site support for all hardware issue and failures within 3 business days.

1 Year Remote SLA
£50 per year, per player



3 Years Remote SLA
£36 per year, per player



1 Year Hardware
£120 +VAT per year



3 Years Hardware
£90 +VAT per year



5 Years Hardware
£79 +VAT per year



SOFTWARE SERVICES

PRODUCT CODE	DESCRIPTION
SSP01-SLA-1YEAR	1 Year- Software Service Pack & Support, Remote dash board monitoring, supporting DSNET & DSA Softwares
SSP03-SLA-3YEAR	3 Years- Software Service Pack & Support, Remote dash board monitoring, supporting DSNET & DSA Softwares

HARDWARE SERVICES

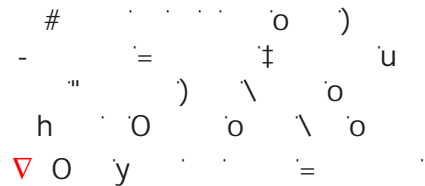
PRODUCT CODE	DESCRIPTION
HSP01-SLA-1YEAR	1 Year - Hardware Service Pack, Extended warranty to 3 business days onsite support, same day remote support
HSP03-SLA-3YEAR	3 Years - Hardware Service Pack, Extended warranty to 3 business days onsite support, same day remote support
HSP05-SLA-5YEAR	5 Years - Hardware Service Pack, Extended warranty to 3 business days onsite support, same day remote support

For 65" and above extra £30 per year

Sales: 0121 7400 250 www.onedigitalsignage.com Email: info@onedigitalsignage.com

Upgrade your One Digital Signage product to a 1-5 years extended on-site warranty, and benefit from same day technical remote support & 3 business days on-site support, covering all parts labour & a no quibble swap out service.

Extended Hardware Software Warranty Includes:-



Software Assurance Service Pack Includes:-

- Covers Windows & Android Devices
- Same Day Technical Remote Support
- TeamViewer or LabTech Commercial Remote Software Licence
- Dashboard Monitoring, Health checks & Player Maintenance

Operating Times: Monday to Friday 9:30am to 4:30pm (Exc Bank Holidays)

To log a support call on your One Digital Signage Product

+ 44 (0) 121 7400 250

support@onedigitalsigange.com

